



**Office for
New Americans**

**2018 ANNUAL REPORT:
NEW YORK STATE OFFICE FOR NEW AMERICANS**

PURSUANT TO SECTION 94-b(5)(n) OF THE EXECUTIVE LAW

FOR SUBMISSION TO:

**TEMPORARY PRESIDENT OF THE SENATE JOHN J. FLANAGAN
SPEAKER OF THE ASSEMBLY CARL E. HEASTIE**

September 21, 2018

**Andrew M. Cuomo
Governor**

**Rossana Rosado
Secretary of State**

INTRODUCTION

In compliance with section 94-b(5)(n) of the Executive Law, the Department of State (the “Department”) respectfully submits the following report on the activities of the Office for New Americans (the “ONA”). This report covers the period from January 1, 2017 through December 31, 2017.

BACKGROUND OF THE OFFICE FOR NEW AMERICANS

New York State has historically served as a leader among the states on immigrant issues and is an internationally recognized port of entry symbolizing the struggles and opportunities that constitute the immigrant experience. Today, 4.4 million immigrants live in New York State, and one in four New Yorkers of working age are foreign born. Like past waves of immigrants, today’s new Americans come seeking opportunity. Our country and State have historically lent a hand in this struggle.

By developing the talents and entrepreneurial spirit of new Americans in our state we can reinvigorate our economy. To do this, in 2012, Governor Andrew M. Cuomo and the New York State Legislature established the Office for New Americans (ONA). “We are the gateway for immigrants worldwide and we are proud of it,” said Governor Cuomo at the 2012 State of the State Address. “Other states build walls to keep people out and we open our arms and invite people in because we are the state of immigrants.” In 2014, the Legislature enacted and the Governor signed into law Chapter 206 of the Laws of 2014, which laid out the powers and duties of ONA. ONA has the proud distinction as the first state-level immigrant assistance office created by statute in the United States

ONA operations were launched in late 2012 to assist newcomers in the State who are eager to contribute to our economy and become part of the family of New York. The ONA is committed to strengthening New York State’s welcoming environment for new Americans, marshalling State resources to better serve New Americans and facilitating their success through:

- A statewide network of neighborhood-based “Opportunity” Centers
- Increasing access to English-for-Speakers-of-other-Languages (ESOL) training
- Preparing new Americans for the naturalization process
- Connecting new Americans to business resources to harness their entrepreneurial spirit
- Developing and leveraging the professional skills of new Americans
- Strengthening the connections between new Americans and their communities through community workshops, civic engagement, volunteerism and other opportunities
- Reducing exploitation of new Americans by scammers and con artists through consumer protection initiatives
- Creating a more welcoming environment for new Americans in our public discourse through a robust stakeholder engagement and dissemination of information as to their contributions

The ONA is unique in accomplishing its mission. States with the largest immigrant communities have historically maintained offices, initiatives or committees to address immigrant issues. Many of these efforts focus on increased access to existing social services through targeted constituent outreach and implementing language translation services, while others serve as constituent services or coordinating offices. The ONA is the first office of its kind to create a direct service provision infrastructure, or network, of centers focused on inclusiveness and integration.

Overall since its inception, ONA has helped more than 200,000 New Americans navigate the naturalization process, start and grow their own businesses, learn English and become part of New York's diverse cultural fabric. Of these:

- 19,573 were Naturalization and DACA applications and referrals;
- 34,938 participated in ESOL classes throughout the state;
- 4,986 partook in entrepreneurship classes across New York;
- 404 graduated with at least 20 hours of English language coursework via Cell-Ed, a phone-based English learning system for individuals who have difficulty reaching an actual classroom; and
- 1,579 are actively engaged in Cell-Ed throughout the state.

OPPORTUNITY CENTER NETWORK

The cornerstone of ONA’s effort is a network of 27 neighborhood-based Opportunity Centers, which are located throughout the State (for a list of ONA Opportunity Center locations, please see the Appendix to this Report or visit the ONA website at www.newamericans.ny.gov). The Opportunity Centers are hosted within existing culturally competent, language-accessible, community-based organizations. Each Opportunity Center provides new Americans with English-for-Speakers-of-Other-Languages (ESOL) training, prepares them for the United States’ citizenship exam, provides instruction on how to start a new, or grow an existing, business, and offers community workshops on a variety of topics that meet the particular needs of the clients they serve. The network of ONA Opportunity Centers is supported by six (6) legal counsels, each of whom is an expert in immigration law. Each legal counsel is assigned to specific Opportunity Centers in a region of the State, allowing the program to maximize its outreach to new Americans. The ONA Legal Counsels review U.S. naturalization applications, oversee citizenship drives at ONA Opportunity Centers, hold immigration law consultation days, and support the State’s effort to respond to changes in Federal immigration policy. The Opportunity Center network is also supported by an information and referral multi-lingual hotline. Since its inception, the Opportunity Center network served more than 200,000 new Americans. For this reporting period of January 1, 2017 to December 31, 2017 *see* Table 1, below.

Table 1: New Americans Served by the ONA Opportunity Center Network	Reporting Period – January 1, 2017 through December 31, 2017	Launch through December 31, 2017
Number of New Americans Served Through ONA Opportunity Centers	21,146	82,948
Number of New Americans Served Through the New York State New Americans Hotline	27,576	130,980
Total Number of New Americans Served by the ONA Opportunity Center Network	48,722	213,928

Opportunity Centers

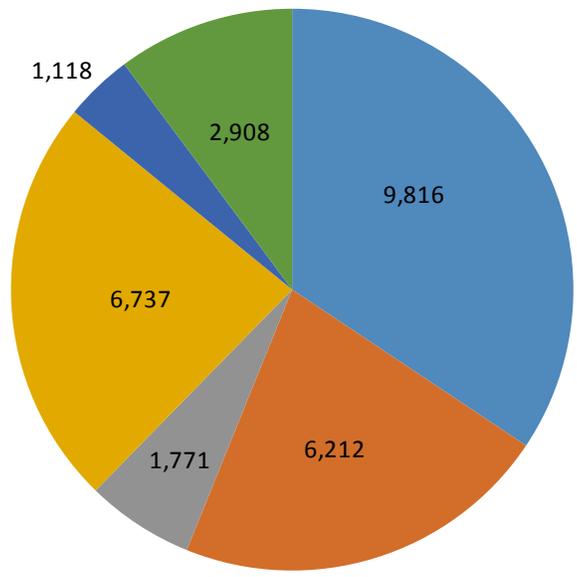
As shown in Table 1, during calendar year 2017, the Opportunity Centers provided services to 21,146 new Americans, which brings the total number served since ONA’s inception to over 200,000. In addition to their primary functions set forth above, as of January 1, 2017, ONA Opportunity Centers are required to offer workshops to provide new Americans with the information they need to fully participate in their communities to address the chronic lack of information in immigrant communities regarding access to, and navigation of, existing government services. ONA Opportunity Centers

provide new Americans with information about civic and community engagement opportunities through immigrant assistance workshops on topics including, but not limited to, information about parent engagement with schools, financial literacy, disaster preparedness, consumer fraud protection and educational opportunities for immigrants and their children.

The ONA network has transformed the traditional delivery of immigrant integration services by blending technology into the learning environment. Through Cell-Ed, described in more detail below, ONA’s Opportunity Centers can provide English-language training via mobile phone technology. Each Opportunity Center also uses CitizenshipWorks, a software program that simplifies the naturalization application process.

In 2017, as anti-immigrant policies emanated from the Federal Government, the immigrant community’s need for information on their rights and duties as well as on how to prepare in the eventual case of deportation led to a strong implementation of Know Your Rights (KYR) workshops by the ONA. These workshops guide new Americans regarding their immigration rights and civil rights, including but not limited to information regarding their options if immigration officers come to their homes and guidance on issues such as how to apply for a passport, how to apply for college, what avenues are available for victims of domestic violence, and more. KYR workshops are held across the state and are led by expert immigration attorneys. They are also held in collaboration with ONA’s new Liberty Defense Program, explained below. Overall, in CY17, ONA assisted more than 6,000 clients at seminars and meetings to educate New Yorkers on their rights.

Total Clients Using Opportunity Centers
January 1, 2017- December 31, 2017

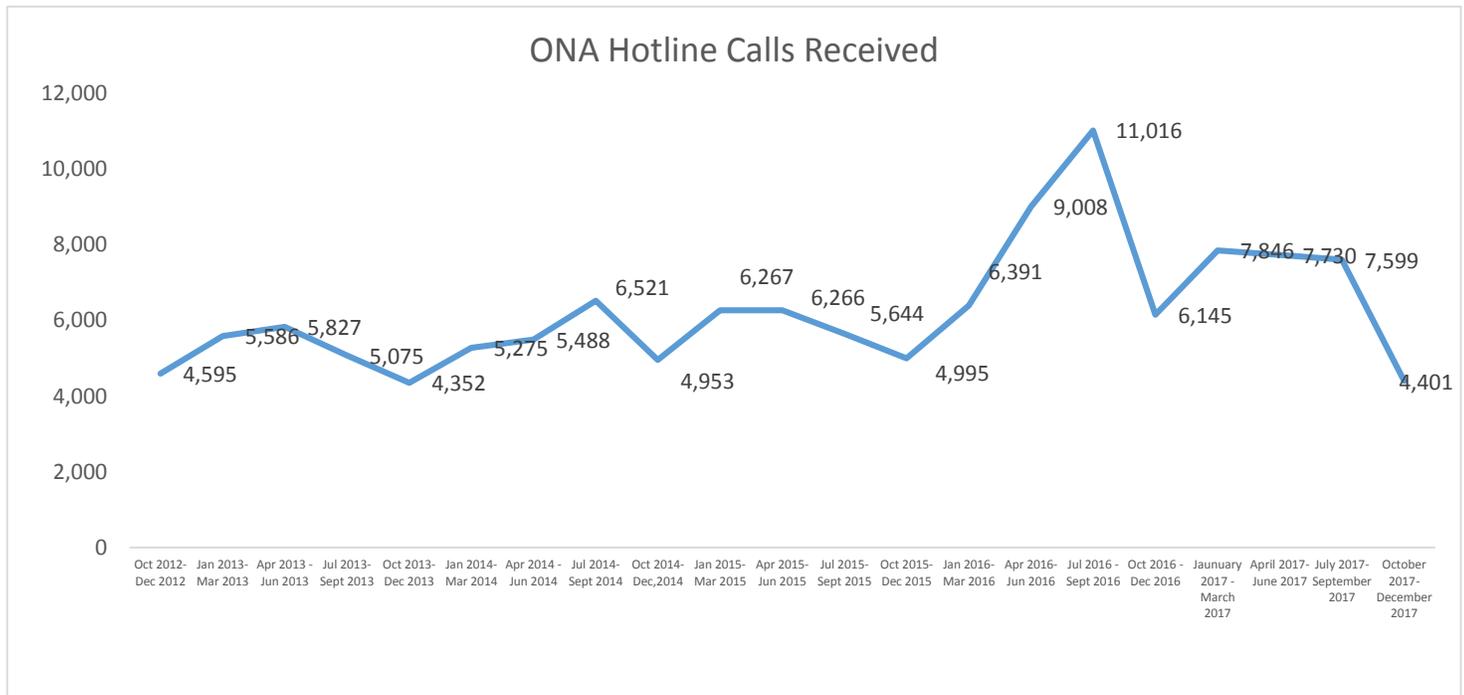


- Clients Registered in ESOL Classes
 - Clients Receiving Naturalization/DACA Assistance
 - Entrepreneurial Seminar Attendance
 - Community Workshop Attendance
 - Citizenship Drive Attendance
 - Consultation Day Attendance

New York State New Americans Hotline and Website

As noted above, the Opportunity Center network is supported by a toll-free, multi-lingual telephone hotline, which provides live assistance in more than 200 languages and operates from 9AM to 8PM (ET), Monday through Friday (excluding Federal holidays). The hotline responds to general immigration and naturalization questions and provides referrals to other public and private immigrant-related programs, including the Opportunity Centers. It also acts as a resource to coordinate immigration assistance fraud complaints. The New York State New Americans hotline number is **1-800-566-7636**. During calendar year 2017, the hotline rendered general assistance to 27,576 new Americans, which brings the total number served by the hotline since ONA's inception to 130,980. The hotline is operated by Catholic Charities of the Archdiocese of New York.

ONA is also supported by a dedicated website, www.newamericans.ny.gov. Through the website, new Americans can locate their nearest Opportunity Centers and gather additional information about the immigrant integration services available in their community.



CELL-ED: FREE ESOL TRAINING VIA MOBILE PHONES

In calendar year 2017, ONA significantly extended the reach of its Cell-Ed program throughout the State. Cell-Ed was established in 2015 to ensure that any New Yorker who wants to learn English can do so. It is a first-in-the-nation mobile English-learning program to provide free English-language training via mobile phones to learners who may lack regular access to a classroom, computer, the Internet, smart-phone, or other such resources. In less than two years, through our Opportunity Center network, ONA has had over 500 graduates of the Cell-Ed program and has over 1,500 active users. In May 2017 The [Ash Center for Democratic Governance and Innovation at the Kennedy School at Harvard University](#) recognized Cell-Ed as one of top 25 Programs for Innovations in American Government.

NATURALIZENY CAMPAIGN

In July 2017, Governor Cuomo launched the second round of “NaturalizeNY”, a major campaign to encourage and assist eligible immigrants to apply to become U.S. citizens. Under NaturalizeNY, immigrants are provided with assistance to apply for citizenship and prepare for the U.S. civics exam. Applicants living in poverty are assisted in applying to the federal government for a waiver from the application fee, which was \$725 per person in 2017. The NaturalizeNY program also features a financial assistance component for individual’s ineligible for a federal application fee waiver, but for whom the cost of the naturalization application presents a significant financial burden. This assistance is made possible through a partnership with several private, charitable and philanthropic foundations. Following the NaturalizeNY program’s launch, the free and secure NaturalizeNY website (available at: www.naturalizeny.org) served 3,200 individuals in their pursuit of naturalization. Of those, 2,257 immigrants were informed about their eligibility for the federal application fee waiver. In addition, 920 low-income individuals eligible for U.S. citizenship were provided with application fee assistance through NaturalizeNY’s public-private partnership—all of whom had applications submitted on their behalf through ONA’s Opportunity Centers and ONA Legal Counsels.

Because of NNY hundreds of immigrants have been able to naturalize and become citizens that otherwise would not have been able to. In 2017 the academic partners of ONA's NaturalizeNY project (NNY) - SUNY Albany, George Mason University and Stanford University - published their first report on some of our program's initial findings. Based on follow-up surveys with NNY participants, they found that receiving a voucher to pay for their citizenship application doubled the chances that someone submitted an application for citizenship. These results provided evidence that there are many low-income immigrants who are interested in naturalizing but are unable to because of the large financial barriers they cannot overcome.

The strong evidence for the benefits of providing financial support for naturalization will allow the NaturalizeNY program to become a model used in communities around the country. We also hope this evidence will inform future policy discussions as to strategies to assist immigrants in their efforts to integrate. An infographic and policy brief about the research study was published in the journal [Proceedings for the Natural Academy of Sciences](http://www.pnas.org/content/early/2018/01/09/1714254115) (PNAS) - one of the world's most-cited multidisciplinary scientific journal, which publishes cutting-edge research reports. See <http://www.pnas.org/content/early/2018/01/09/1714254115>

PARENT SUPPORT PROGRAM

Parents/sponsors of the unaccompanied and undocumented minors residing in New York are among the most vulnerable and marginalized residents in the State due to economic, social, and linguistic barriers, and whose situation is made worse by a lack of access to basic information and a fear of engaging with public agencies because of their legal status. Their lack of understanding of the issues they face and lack of access to mental health services for example, not only hinders the adjustment/integration process of the child but of the family unit as a whole. The parent support program works through a partnership between ONA, The Hempstead Central American Refugee Center (CARECEN), and the Children’s Village connecting them to under-utilized supportive public and private organizations, existing resources and services, including mental health counseling, and thus, generating opportunity to create real benefits for these families. The parent support program provides a cost-efficient support system and equips these caregivers with the confidence to protect their children, present their isolation, improve their own lives and in turn enrich New York’s communities. This program is unique in that no other State or organization offers this type of service specifically tailored to meet the needs of the caretakers of unaccompanied children. After participating in the program, several group members also take advantage of outside services, showing they are more likely to come in to the office for check-ins and seek support outside

of group, deepening their connection with the ONA Opportunity Center and reflecting the high level of trust being developed through the group process. Perhaps most importantly, parents understand that they are not alone in this journey, that others are going through many of the same fears and challenges and, that they are welcomed as members of our New York community.

COMMUNITY NAVIGATOR

In the Fall of 2017, 9 organizations were selected to host ONA’s “Workforce Community Education, Community Navigator and Welcoming Communities Program”. This program will address the chronic lack of accessible information about publicly available services and programs in low-income immigrant communities throughout New York State. Through this Navigator program, ONA will coordinate and conduct outreach in support of available services by working with grassroots organizations, community leaders, community-based organizations (including ONA Opportunity Centers and Community Action Agencies (CAAs)), Regional Economic Development Council’s Opportunity Agenda workgroups, faith-based organizations, and local governments. These leaders will also conduct regular roundtable meetings, organize and conduct workforce development events, and serve as a source of support to low-income immigrant and refugee communities throughout the State.

2017 RESOURCE COORDINATOR

In 2017 ONA expanded and institutionalized its collaboration with other state agencies through the implementation of a series of information workshops and webinars. This collaboration began between New York State’s Nutrition Outreach and Education Program (NOEP) and ONA, as well as the State Offices for the Aging. Today, ONA not only continues the collaboration with both NOEP and the NYS Office for the Aging through its Opportunity Center network to ensure that new Americans are accessing these valuable services in their communities.

THE ONA WEBINAR SERIES

Through webinars, ONA has linked its statewide network of ONA Opportunity Centers and Legal Counsels with resources from New York State. In 2017 the ONA Webinar Series has enhanced the ONA network’s collaboration with New York State agencies in many ways. The ONA Webinar Series allows the Opportunity Centers to collaborate with State agencies to disseminate information on relevant topics directly to their own community as part of their Community Seminars.

List of Webinars in 2017

Date	Topic	Presenter
1/25/2017	Services for our Aging Population	New York State Office for the Aging
2/28/2017	Youth Summer Camps and Environmental Educational Opportunities	New York State Department of Environmental Conservation
3/21/2017	Taxes	New York State Department of Taxation & Finance
3/29/2017	The New Americans Survey	Stanford University’s Immigration Policy Lab

4/18/2017	Domestic Violence	New York State Office for the Prevention of Domestic Violence
5/16/2017	Using Branding & Social Media to Grow Your Impact	New York State Department of State
7/20/2017	M/WBE Certification Made Easy	Minority/Women's Business Development, New York State Empire State Development
8/9/2017	Alcoholism and Substance Abuse	New York State Office of Alcoholism and Substance Abuse Services (OASAS)
9/6/2017	Fair Housing Rights	New York State Division of Human Rights and New York State Homes and Community Renewal
9/19/2017	DACA Know Your Rights	ONA Legal Counsel (Empire Justice Center)
12/6/2017	Paid Family Leave	New York State Worker's Compensation Board

LIBERTY DEFENSE PROJECT

In these times of uncertainty, Governor Cuomo has reaffirmed that he will stand with New York's immigrants and ensure they can access the full protections afforded under the law. Immigrants faced with deportation should receive due process and not be forced to face a judge without an attorney. Approximately 60 percent of individuals facing deportation do not have access to an attorney. These individuals often include lawful permanent residents, asylum seekers and refugees, victims of domestic violence, and other vulnerable immigrants with deep ties to New York State. Individuals facing removal proceedings with a lawyer are 500 percent more likely to win their cases than those without representation. Deportation has devastating effects on families, including lasting poverty, trauma, and diminished access to healthcare and education.

Given the possibility of increased deportations that new Americans are facing, the first-in-the nation, state-led, public-private legal defense project was launched in 2017 so that all immigrants, regardless of status, have access to representation and due process. This initiative is administered by the State's Office for New Americans in partnership with advocacy organizations, major colleges and universities, law firms, and legal associations around the state.

Through its state-wide network of 47 partners, the Liberty Defense Project provided in 2017 over 4,600 services to new Americans across the state including:

- Legal assistance and representation to immigrants in New York State through a network of pro bono attorneys, other legal professionals and law students.
- Assisting immigrants in deportation proceedings.
- Assisting in completing and filing applications for lawful permanent residence (also known as a green card), or temporary status, as well as work permits.
- Know Your Rights trainings, outreach and educational help to assist parents who are potentially at risk of deportation to fill appropriate forms and prepare emergency plans for the care of their children in case they are detained or deported. This will enhance the work already being done at centers run by the State Office for New Americans throughout New York.

The Liberty Defense Project was particularly effective in assisting those immigrants held in detention. Over 64% of those held in detention who were assisted with deportation defense under the LDP in 2017 were released. Once these individuals are reunited with their families and are back home in their communities, they are better placed to receive continued legal assistance to prepare their case in the hopes of finding long-term relief.

The Liberty Defense Project also built capacity for legal services in upstate New York, which made critical services available to those immigrants most in need. In recognition of the scarcity of immigration attorneys and legal services in areas outside of New York City, 70% of the LDP partners provided services outside of the five boroughs.

Breakdown of LDP services by category:

Service	July 2017 – December 2017
Consultations/screenings/intakes	3070
Direct representation in removal proceedings	287
Other direct representation	478
Application assistance and other legal services	557
Number of immigrants trained in Know Your Rights	140
Number of attorneys trained	133
TOTAL	4665

INTERNATIONAL COLLABORATIONS

The successful ONA Opportunity Center model was highlighted in 2017 at the United Nations' Fourth Mayoral Forum on Human Mobility, Migration and Development in Berlin, Germany, marking the first time a state-led integration effort had a policy brief shared at a United Nations event.

Forum:

<https://www.facebook.com/NYSNewAmericans/posts/1498596136829578>

See brief at:

http://www.migration4development.org/sites/default/files/ona_immigration_berlin_mayoral_forum.pdf

ONA INTEGRATION ASSESSMENT

In 2017 ONA Opportunity Centers participated in the New Americans Survey (NAS) conducted by Stanford University's Immigration Policy Lab. The NAS measured immigrant integration, defined as the degree to which immigrants have the knowledge and capacity to achieve success in New York. Specifically, the NAS measured six components of integration: psychological, economic, political, social, linguistic, and navigational. In total, 304 participants engaged in the NAS from ONA's ESOL program, representing nine different Opportunity Centers.

The Centers can continue to use this survey as a tool to continue tracking integration progress over time within classes, within organizations, and among individual participants. This exercise can be particularly useful to centers as it can help them show the increased integration among their students and provide empirical evidence demonstrating the importance of the centers as a useful resource for immigrants in New York, thus providing them with valuable data that can be used to help apply for sources of funding.

Key findings emphasize the need for continuation of ESOL services, and that respondents, in general, have intermediate English language skills, speaking and writing are the most difficult aspects of English and listening to and reading in English are easier language components.

CONCLUSION

By the end of 2017, over 200,000 immigrants from across the State had been assisted through ONA. ONA will continue to assist the many newcomers eager to contribute to the State's economy and become a vibrant part of our society. Working vigilantly, ONA will continue to work to protect new Americans as they transition to full participation in New York's communities by addressing the issue of immigrant services fraud. In addition, as New York's new Americans continue to face fear as a result of the negative federal policies, the ONA will continue to provide the tools and information necessary to protect our immigrant communities.

APPENDIX

ONA Opportunity Center - Albany

991 Broadway, Suite 223

Albany, NY 12204

REDC: Capital

Host Organization/Partners: U.S. Committee for Refugees and Immigrants

Phone Number: (518) 459-1790

ONA Opportunity Center - Brooklyn

7111 5th Avenue

Brooklyn, NY 11209

REDC: New York City

Host Organization/Partners: Arab American Association

Phone Number: (718) 745-3523

ONA Opportunity Center - Brooklyn

1081 Coney Island Ave

Brooklyn, NY 11230

REDC: New York City

Host Organizations/Partners: Asian American Federation

Phone Number: (212) 344-5878

ONA Opportunity Center - Brooklyn

280 Wyckoff Ave

Brooklyn, NY 11237

REDC: New York City

Host Organization/Partners: Opportunities for Better Tomorrow

Phone Number: (718) 381-3222

ONA Opportunity Center - Bronx

60 East Tremont Avenue

Bronx, NY 10453

REDC: New York City

Host Organization/Partners: Bronx Works

Phone Number: (646)393-4000

ONA Opportunity Center - Bronx

332 E. 149 Street

Bronx, New York 10451

REDC: New York City

Host Organization/Partners: Mercy Center

Phone Number: (718) 993-2789

ONA Opportunity Center - Dutchess

218 Church Street
Poughkeepsie, New York 12601
REDC: Mid-Hudson
Host Organization/Partners: Catholic Charities Community Services, Archdiocese of NY (Dutchess)
Phone Number: (845) 452-1400

ONA Opportunity Center - Erie

248 West Ferry
Buffalo, NY 14213
REDC: Western New York
Host Organization/Partners: Jericho Road Ministries
Phone Number: (716) 348-3000

ONA Opportunity Center - Manhattan

45 Wadsworth Avenue
New York, NY 10033
REDC: New York Cit
Host Organization/Partners: Hispanic Federation/ Northern Manhattan Improvement Corporation
Phone Number: (212) 781-0355

ONA Opportunity Center - Manhattan

5030 Broadway
New York, NY 10034
REDC: New York City
Host Organization/Partners: Hispanic Federation/Northern Manhattan Coalition for Immigrant Rights
Phone Number: (212) 781-0255

ONA Opportunity Center - Manhattan

2346 Amsterdam Avenue
New York, NY 10033
REDC: New York City
Host Organization/Partners: Hispanic Federation/Dominican Women's Development Center (ESOL programs only)
Phone Number: (212) 421-3966

ONA Opportunity Center - Manhattan

560 West 181st Street
New York, NY 10033
REDC: New York City
Host Organization/Partners: CUNY Uptown
Phone Number: (646) 664-9350

ONA Opportunity Center - Manhattan

165 Eldridge St.
New York, NY 10002
REDC: New York City
Host Organization/Partners: Chinese American Planning Council
Phone Number: (212) 941-0032

ONA Opportunity Center - Monroe

87 North Clinton
Rochester, NY 14604
REDC: Finger Lakes
Host Organization/Partners: Catholic Family Center
Phone Number: (585) 546-7720

ONA Opportunity Center - Nassau

91 N. Franklin Street
Hempstead, NY 11550
REDC: Long Island
Host Organization/Partners: Central American Refugee Center
Phone Number: (516) 489-8330

ONA Opportunity Center - Nassau

187 Smith Street
Freeport, NY 11520
REDC: Long Island
Host Organization/Partners: Literacy Nassau
Phone Number: (516) 867-3580

ONA Opportunity Center - Onondaga

527 Salina Street
Syracuse, NY 13202
REDC: Central New York
Host Organization/Partners: Catholic Charities of the Roman Catholic Diocese of Syracuse, NY Inc. DBA
Phone Number: (315) 474-7428

ONA Opportunity Center - Orange

321 S William Street
Newburgh, NY 12550
REDC: Mid-Hudson
Host Organization/Partners: Catholic Charities Community Services, Archdiocese of NY (Orange)
Phone Number: (845) 562-4736

ONA Opportunity Center - Queens

92-10 Roosevelt Avenue
Jackson Heights, NY 11372
REDC: New York City
Host Organization/Partners: Make the Road
Phone Number: (718) 418-7690

ONA Opportunity Center - Queens

203-05 32nd Avenue
Bayside, NY 11361
REDC: New York City
Host Organization/Partners: Korean Community Services of Metropolitan New York
Phone Number: (718) 939-6137

ONA Opportunity Center - Queens

138-46 Northern Boulevard

Flushing, NY 11354

REDC: New York City

Host Organization/Partners: Young Men's Christian Association of Greater New York (YMCA)

Phone Number: (718) 551-9352

ONA Opportunity Center - Queens

37-44 21st Street

Long Island City, NY 11101

REDC: New York City

Host Organization/Partners: Queens Borough Public Library

Phone Number: (718) 752-3723

ONA Opportunity Center - Rockland

63 New Main Street

Haverstraw, NY 10927

REDC: Mid-Hudson

Host Organization/Partners: Literacy Solutions

Phone Number: (845) 826-5022

ONA Opportunity Center - Staten Island

285 Vanderbilt Avenue

Staten Island, NY 103014

REDC: New York City

Host Organization/Partners: Young Men's Christian Association of Greater New York (YMCA)

Phone Number: (718) 981-4382

ONA Opportunity Center - Suffolk

1090 Suffolk Avenue

Brentwood, NY 11717

REDC: Long Island

Host Organization/Partners: Make The Road, Suffolk

Phone Number: (718) 418-7690

ONA Opportunity Center - Suffolk

2000 Brentwood Road

Brentwood, NY 11717

REDC: Long Island

Host Organization/Partners: Central American Refugee Center (CARECEN)

Phone Number: (631)273-8721

ONA Opportunity Center - Utica

309 Genesee Street

Utica, NY 13501

REDC: Mohawk

Host Organization/Partners: Mohawk Valley Resource Center for Refugees

Phone Number: (315) 738-1083

ONA Opportunity Center - Westchester

27 Columbus Avenue

Mount Kisco, NY 10549

REDC: Mid-Hudson

Host Organization/Partners: NeighborsLink

Phone Number: (914) 666-3410

ONA Opportunity Center - Westchester

46 Waller Ave

White Plains, NY 10605

REDC: Mid-Hudson

Host Organization/Partners: Westchester Hispanic Coalition, Westchester Community

Phone Number: (914) 948-8466